Department of VETERANS AFFAIRS View for Victoria

South Dakota Department of Veterans Affairs

Michael J. Fitzmaurice South Dakota Veterans Home

Dear Resident Family Member,

It has been great seeing the influx of family and friends around the facility sharing love and comfort with our residents. We wanted to reach out and send a reminder of our visitation scheduling guidelines.

- Visitation hours are Monday-Friday at 9:45am, 12:30pm, 2:30pm and 3:45pm. Each visit lasts 1 hour and visitation outside of these hours is not permitted at this time.
 - We have openings on Sundays at 1:00pm, 2:15pm and 3:30pm for those with family who are unable to join us during the week.
 - There are not visitation hours on Saturdays.
- Visitation must be scheduled a minimum of 24 hours in advance, no exceptions will be made to this rule. Please plan accordingly.
 - You can schedule an appointment during normal business hours Monday-Friday 8:00am-4:00pm by calling 605-745-5127 x1500116 at least 24 hours in advance. Note: this phone is not monitored outside of those hours, calls will be returned the next <u>BUSINESS DAY</u>.
- Sunday visits must be scheduled by 4:00pm on Fridays or you will not be permitted in the building.

For a full list of visitation guidelines please call 605-745-5127 and press option 9.

*These restrictions do not apply to those residents placed on end of life comfort cares, if you have questions regarding end of life comfort cares please contact your loved one's nurse.